

December 24, 2021

Aloha Residents, Families and Friends,

We regret to inform you: On Friday, December 24, 2021 Aloha Nursing Rehab Centre identified two staff that have tested positive for COVID-19. One staff person is a direct care worker and the other is a non-direct care worker. Both of the staff are fully vaccinated and both are home recovering. Out of an abundance of caution the facility is antigen testing all residents and staff, at this time all test results are negative. We will continue to monitor residents for development of symptoms for 14 days. Residents who have had exposure to the direct care worker will receive a telephone call from nursing with an update.

<u>Visitation:</u> Per CMS and CDC most recent visitation guidelines we must continue to allow visitation. Within the guidelines we must inform you of COVID positive cases and education on preventing the spread of COVID (infection prevention). When you arrive our screeners will inform you of the COVID positive staff when you enter the facility. It will then be your decision whether or not to proceed with your visit. We also strongly encourage visits to occur outside on the lanai's. Outdoor visits offer fresh air, change in scenery for resident, and outside is the safest place to visit at this time.

<u>Personal Protective Equipment:</u> If you have a personal supply of N95 we encourage you to bring and wear it during your visit. If you do not have personal supply of N95 you may wear your own mask (face covering), we will also supply you with a surgical mask to place **over** your own face covering as an extra layer of protection. If you cannot wear two face coverings, then you will be asked to wear the surgical mask we provide to you.

During your visit we encourage:

- Wearing facemasks or cloth face covering at all times during visit.
- Wear face shield during the visit.
- Perform hand hygiene often (e.g., wash hands with soap and water or alcohol-based hand sanitizer) during visit.
- Practice social distancing while visiting.
- While visiting take advantage of visiting outside on lanai- your loved one may appreciate some fresh air.
- If you are feeling ill or otherwise not your normal self, please postpone your visit to when you are feeling better.
- When screener asks you the screening questions please answer honestly, we ask the questions as a way to guard against COVID entering the facility and spreading to residents and staff.
- We offer COVID antigen testing prior to visiting, if you would like to test please let the screener know.

Reminder COVID-19 symptoms include: runny nose, sore, dry, or scratchy throat, cough, low grade fever, headache, nasal congestion, chest congestion, sneezing, chills, muscle ache/pain, unusual tiredness or fatigue, nausea, vomiting, diarrhea, loss of taste and/or smell, shortness of breath or other respiratory illness. If you experience any of the above symptoms, please contact your health care provider and postpone your visit to Aloha Nursing Rehab Centre.

Veronica Kemp, RN Infection Preventionist